



17 Lucienne Ave
 PO Box 688
 Danielson, CT 06239
 PH: 1-800-932-3339
 FAX: 860-779-0854
 info@gymsupply.com
 Operating Hours: 8am - 5pm Eastern

Thank you for placing an order with DGS.
 Enclosed are the products you requested and any information concerning your order.

Returns & Exchanges

RMA# _____

- Call for a Return Authorization Number (RMA) before returning any product.
- Must be completed within 30 days of receipt of your order.
- Do not return items that have been washed, worn, changed or damaged in any way.
- Return all items in their original individual packaging, along with any tags, printed materials, labels and accessories.
- Sale and clearance items, due to their limited nature are sold as-is and are not eligible for return.

Returning or Exchanging GRIPS

1. Finger holes that are ripped or torn will not be accepted.
Be aware - you are responsible for proper care of finger holes.
2. No Chalk, nor other substances accepted back on the grip.
3. Grips with water use or brush use and thread or dowel issues will not be accepted.
 Keep water and grip brushes away from threads.

Shipping Products Back to DGS

- Please use original packaging if still fully intact or similar materials.

**You will be responsible for return shipping charges and insurance. C.O.D. will be refused.
 To EXCHANGE please CALL 800-932-3339 to pay shipping charges for the new package.**

**Returning: Please use a shipper that provides tracking, for example; UPS, FedEx or USPS Priority Mail.
 DGS will not be responsible for lost return shipments.**

Credit Cards: Allow 1-2 billing cycles for your return refund to appear on your credit card statement.

If you have any additional questions, please contact DGS customer service at 1-800-932-3339 or email us at info@gymsupply.com.
 Our normal operating hours are 8am - 5pm Eastern.

Please fill out the form below and affix the return label below to your package.

Always include your name, Sales order number, contact information, RMA# and an explanation for the return.

_____ Please **EXCHANGE** the enclosed merchandise for the product(s) listed below.
 NEW ITEM(S) _____

_____ I wish to **RETURN** the following items: _____

REASON for Return or Exchange: _____

PLEASE SHIP RETURNS HERE

CUT ALONG THE DOTTED LINES



Returns & Exchanges Department
 17 Lucienne Ave.
 PO Box 688
 Danielson, CT 06239

RMA# _____

This return shipping label does not include postage or fees.

DGS WILL SHIP EXCHANGES HERE

Keep your identity safe & call DGS with credit card information.
 Call 1-800-932-3339 to pay shipping charges for the new package.

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone: _____

Email: _____