



17 Lucienne Ave  
 PO Box 688  
 Danielson, CT 06239  
 PH: 1-800-932-3339  
 FAX: 860-779-0854  
 info@gymsupply.com  
 Operating Hours: 8am - 5pm Eastern

Thank you for placing an order with DGS.  
 Enclosed are the products you requested and any information concerning your order.

## Returns & Exchanges

RMA# \_\_\_\_\_

- Call for a Return Authorization Number (RMA) before returning any product.
- Must be completed within 30 days of receipt of your order.
- Do not return items that have been washed, worn, changed or damaged in any way.
- Return all items in their original individual packaging, along with any tags, printed materials, labels and accessories.
- Sale and clearance items, due to their limited nature are sold as is and are not eligible for return.

## Returning or Exchanging GRIPS

1. Finger holes that are ripped or torn will not be accepted.  
**Be aware - you are responsible for proper care of finger holes.**
2. No Chalk, nor other substances accepted back on the grip.
3. Grips with water use or brush use and thread or dowel issues will not be accepted.  
 Keep water and grip brushes away from threads.

## Shipping Obstacles Back to DGS

- Please use original packaging if still fully intact or similar materials.

You will be responsible for return shipping charges and insurance. C.O.D. will be refused.  
 To EXCHANGE please CALL 800-932-3339 for appropriate shipping charges for the new package.

Returning: Please use a shipper that provides tracking, for example; UPS, FedEx or USPS Priority Mail.  
 DGS will not be responsible for lost return shipments.

Credit Cards: Allow 1-2 billing cycles for your return refund to appear on your credit card statement.  
 If you have any additional questions, please contact DGS customer service at 1-800-932-3339 or email us at info@gymsupply.com.  
 Our normal operating hours are 8am - 5pm EST.

Please fill out the form below and affix the sticker attached to this sheet to your package.

Always include your name, Sales order number, contact information, RMA# and an explanation for the return.

\_\_\_\_\_ Please **EXCHANGE** the enclosed merchandise for the product(s) listed below.  
 Shipping (circle one): CASH Included, CHECK Included, CREDIT CARD Called in  
 NEW ITEM(S) \_\_\_\_\_

\_\_\_\_\_ I wish to **RETURN** the following items: \_\_\_\_\_

REASON for Return or Exchange: \_\_\_\_\_

PEEL THIS LABEL FROM THE BACK



Returns & Exchanges Department  
 17 Lucienne Ave.  
 PO Box 688  
 Danielson, CT 06239

RMA# \_\_\_\_\_

*This return shipping label does not include postage or fees.*

Keep your identity safe & call DGS with credit card information.

Please call 1-800-932-3339 if you would like to use a credit card for return shipping.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_

Email: \_\_\_\_\_